



Poulsbo Police Department

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Dan Schoonmaker, Chief of Police

MEMORANDUM

TO: Chief Dan Schoonmaker
FROM: Deputy Chief Matt Brown
SUBJECT: 2018 — Analysis of Complaints
DATE: April 22nd, 2019

For this analysis, I examined all Internal Reviews and extracted only those incidents that allege a conduct violation with an internal or external complainant.

General Categories of 2018 Complaints ¹	
Dissatisfied with handling of call, investigation, or report	5
Demeanor / Courtesy / Rudeness	3
Excessive Use of Force	0
Traffic Violations / Vehicle Use by Officer	1
Failure to Arrest	0
Search and Seizure	0
Disputed Traffic Infraction	0
Unlawful Arrest	0
Harassment / Racial Discrimination	0
Total	9

Dispositions	Explanation of Dispositions	# of Resolutions in each disposition category
Unfounded	The alleged act occurred, but the act was justified, lawful, and/or proper.	1
Exonerated	The allegation was false or not factual or the alleged act(s) did not occur or did not involve Department personnel.	3
Not Sustained	There is insufficient evidence to sustain the complaint or fully exonerate the employee.	3
Sustained	The act occurred and it constitutes misconduct. ²	2

¹ Some complaints can fit into more than one category. Judgements are made as to the best fit for such complaints.

² Complaint logged into this category if any portion of the complaint is sustained.



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Complaints

Review #	Details	Disposition
18-07	Citizen complained that an officer entrapped his wife into speeding and was nonchalant while writing her an infraction.	Exonerated
18-10	Fire Chief alleged that an officer failed to act on a call for service.	Exonerated
18-13	Officer complained a sergeant was unprofessional.	Unfounded
18-16	Prosecutor advised that defense counsel had integrity concerns arising from a traffic stop.	Exonerated
18-20	Citizen observed an officer speeding and changing lanes unsafely.	Not Sustained
18-21	Citizen reported items missing from her impounded vehicle.	Not Sustained
18-25	Allegation on inappropriate use of ACCESS.	Sustained

Administrative Investigations

Review #	Details	Disposition	Action Taken
18-42	Officer was accused of inappropriate behavior and failure to take a sexual assault report.	Sustained	Written Reprimand
18-44	Officer was accused of intentionally disconnecting GPS in their patrol vehicle.	Not Sustained	No Action

Analysis

The Department conducted a total of 47 reviews during the year; only 19% of those reviews were initiated by a complaint. Of those complaints, 22% determined there were Sustained violations of misconduct.

The Poulsbo Police Department's process is to administratively review all complaints received by the agency, no matter who receives them and in what format. This provides a clearer picture of officer conduct and community perception. It also increases our transparency with a demonstration that we are willing look critically at our actions.

200 NE Moe Street, Poulsbo, WA 98370



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My analysis found the only trend amongst these complaints was a dissatisfaction with our handling of calls for service. With one exception, none of these complaints were found to be misconduct.

Recommendation

The Poulsbo Police Department should continue to review all alleged complaints, no matter the source or how they were received. Our complaint form is available in the lobby and on our website. However, this is not required. We also receive complaints in person, by phone or email, and complainants may remain anonymous if they choose.

I have no other recommendations and believe the Department has demonstrated its ability to be transparent, critically evaluate citizen concerns, and hold our members accountable when appropriate.

Reviewed by Dan Schoonmaker, Chief

4/22/19
Date